

INCOME ASSISTANCE AND YOUR MANITOBA HYDRO BILL

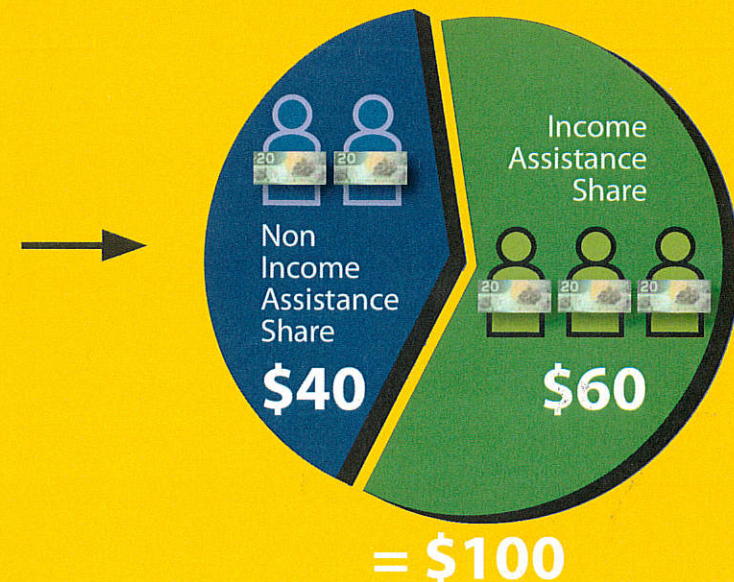
Income Assistance makes payments to Manitoba Hydro based on the percentage of residents receiving income assistance in a household, regardless of whose name the account is in and whether or not the account holder is receiving Income Assistance.

For example:



Manitoba Hydro bill for customer JOHN DOE. The bill shows a total amount due of \$100.00, due on August 13, 2009. The bill includes contact information for customer service and a MyBill website link.

Account summary / Sommaire du compte	
Previous charges and credits / Frais et credits anterieurs	
Previous balance / Solde anterieur	\$ 0.00
Payments / Paiements	\$ 0.00
New charges / Nouveaux frais	\$ 100.00
Amount due / Montant a payer	\$ 100.00
Due date / Date d'echeance	Aug 13 AUG 2009



Account Holder is responsible:

- to manage the account and ensure it is kept current *regardless of whether or not he/she is on Income Assistance.*
- for all accumulated arrears.